



River Cruises
Operating the Riverboat Twilight

P.O. Box 172 ~ Scales Mound IL 61075

800-331-1467

www.riverboattwilight.com

Riverboat Twilight Special Dietary Request Policy

We are best prepared when you notify us in advance (at least 14 days) of any special dietary needs. We cannot guarantee the availability of certain foods once the boat has left the dock. Our Chef can often substitute different ingredients and offer other food options for those with special dietary requirements. Some of the special dietary requirements and/or lifestyle choices that are easily accommodated on board our vessel include: Diabetic, vegetarian, or vegan meals.

We can also accommodate the following common food allergies: Lactose/dairy, peanuts, shellfish, eggs, soy and fish. Our kitchen staff will do their best to accommodate guest dietary requirements and/or lifestyle choices but cannot guarantee that they will be able to meet all requests. We will use reasonable efforts to prevent the introduction of allergens of concern into the prepared meals, however, River Cruises cannot guarantee that allergens may not have been introduced during another stage of the food chain process, or even inadvertently, during preparation. We do not have separate kitchens to prepare allergen-free items or separate dining areas for passengers with allergies or intolerances.

Passengers with requests associated with the list below should speak with a reservation specialist when booking their cruise.

- Gluten Allergy (as opposed to intolerance)
- Gluten and Dairy Free
- Oxalate free
- A single guest with multiple allergies/intolerances or multiple guests with allergies/intolerances within the same party.
- Any other food intolerance or allergy not already addressed.

A surcharge may be applied for special food items that are not easily obtainable, that need to be brand specific or that cannot be utilized in their entirety due to a short shelf life or other. If a passenger requests special meals or desserts, we cannot guarantee that "regular" meals or desserts will be available should they decide that the special meal is no longer desired.

Passengers with food allergies or intolerances are allowed to bring a small cooler of food items or snacks with them. Refrigeration of essential items is not guaranteed. River Cruises or its crew members will not be responsible for the safe consumption of any outside food items brought onto our property. Crew members are prohibited from preparing, cooking or reheating any food item brought onto our property by our passengers.

Please direct questions to a Reservation Specialist 800-331-1467 or e-mail us at info@riverboattwilight.com